

## AGENCY RISK MANAGEMENT RESOURCES



**Dedicated Risk Manager** Big “I” policyholders have easy access to an E&O risk manager when those “tricky” situations arise. Even if it’s not so tricky, but you just want to run it by someone, your risk manager is available.



**Timely Coverage and Process Information** Your risk management department tracks the most common mistakes leading to E&O claims. With this knowledge, a series of short, informational webinars have been developed addressing these most problematic issues. They are available anytime you need them.



**Regular Updates** Every month policyholders are provided access to our newsletter dedicated to guiding agents around the E&O landmines. It’s a topical, timely, unique value for policyholders.



**Hot Issues Webinars** As you know, business moves quickly and the “status quo” doesn’t stay status quo long. Occasionally, a new challenge arises that requires quick attention. When policyholders are faced with a new challenge, we conduct a “hot issues” webinar to help you navigate the new situation.



**Resources and Tools** Procedures manuals, job descriptions, client letters are all available for 24/7 access on a dedicated website for policyholders.



**Other Benefits** Access to cyber coverage and cyber risk management; exclusive access to agency technology resources through ACT; and the Virtual University – the association’s education provider.